

## WHITEBOARD CARE & MAINTENANCE

Regular surface cleaning is essential for maintaining a pristine environment. To ensure your whiteboard stays in top condition, follow these care and cleaning tips:

**Use the Appropriate Markers:** Always use dry erase markers instead of permanent pens. Using the wrong type of marker can cause irreparable damage to your whiteboard.

**Keep Your Eraser Clean:** Regularly clean your whiteboard eraser to ensure it can effectively remove marker residue without leaving marks on the board. Never spray a cleaning solution directly on to the eraser.

**Opt for an Eco-Friendly Solution:** For optimal results, we recommend using a simple eco-friendly solution like a microfibre cleaning cloth. This cloth is highly effective in removing stubborn marks from the whiteboard surface.

**Dealing with Stubborn Marks:** In cases where permanent writing or tough stains persist, you can try "writing over" them with a dry erase marker. This technique often aids in their removal. For stubborn stains, alcohol-based cleaning fluids like Isopropyl can be employed, but abrasive cleaners should be avoided. It is advisable not to leave whiteboard marks on the surface for more than 24 hours, as prolonged exposure to external factors such as UV lights and air conditioning can make them increasingly challenging to erase. Please note that ghosting and faint remnants of previous writing do not indicate a faulty surface.

**Avoid Abrasive Cleaners:** For stubborn stains, alcohol-based cleaning fluids can be employed, but abrasive cleaners should be avoided as they can damage the whiteboard surface.

**Timely Erasing:** It is advisable not to leave whiteboard marks on the surface for more than 24 hours. Prolonged exposure to external factors such as UV lights and air conditioning can make them increasingly challenging to erase.

**Projection Porcelain Surfaces:** If you are using a Projection Porcelain surface, it is designed for 80% projection and 20% writing. After a presentation, we recommend immediately wiping off any writing with a wet cloth to maintain the surface's quality.

**Glass and Porcelain Surfaces:** For optimal cleaning results, Glass and Porcelain surfaces offer excellent outcomes and should be considered if maintaining a pristine whiteboard is a top priority.

**Printed Whiteboards:** Care should be taken when using alcohol based cleaning solutions on printed boards, try not to use the solution on the printed areas.

Following these tips will help you keep your whiteboard clean, stain-free, and in the best possible condition for a prolonged lifespan.